



INSIGHT™ is an advanced alarm response and management application that seamlessly integrates with NIS' sensor solutions and other systems, offering a comprehensive security management experience. With INSIGHT, you gain real-time visibility into your security posture and receive instant alarms and notifications, allowing you to stay informed and take immediate action when needed. This user-friendly interface, often called a "single pane of glass," consolidates all aspects of your security infrastructure, streamlining operations and enhancing your ability to respond quickly to security incidents.

Feature Comparison	 INSIGHT	 INTERLINK
User configuration	✓	
• User	✓	
• Team	✓	
• Organization	✓	
• Custom Roles	✓	
Administrator roles for full user management	✓	
Fully customizable map/image display with path overlay	✓	
Fully customizable Dashboard display per user	✓	
Widgets library for personalized experience	✓	
Alarm notification (visual with optional audio)	✓	
Alarm investigation and reporting	✓	
Customizable alarm response procedures	✓	
Dark/Light modes	✓	✓
Bespoke event processing engine	✓	✓
Event broker (up and down-stream)	✓	✓
Full logging of all activity with sortable display	✓	✓
Device integration management	✓	✓
Multi-Device management and upgrades	✓	✓
Notifications for license renewal and upgrades	✓	✓
Flexible Licensing	✓	✓
Runs on Windows or Linux platforms	✓	✓
Contextual help available on screen	✓	✓

Designed with a focus on security and reliability, INSIGHT provides a robust platform for managing incoming sensor information. It features intelligent dispatch and investigation management, enabling effective prioritization and handling of alarms. Whether analyzing data, dispatching personnel, or conducting investigations, INSIGHT streamlines these processes, saving you valuable time and resources.

For clients with existing alarm response infrastructure, we offer INTERLINK™, a specialized feature set within INSIGHT that seamlessly integrates a variety of sensors into your current system. INTERLINK simplifies the integration process, ensuring a smooth transition and maximizing the value of your existing security investments.

With unique capabilities like our Bespoke Event Processing engine, you can customize how events are categorized and when alarms are triggered, providing ultimate flexibility in correlating events into actionable alarms while minimizing false and nuisance alerts.

INSIGHT also offers complete flexibility in defining user security, allowing nearly every user action to be configured on a per-user or team basis.

In summary, INSIGHT and INTERLINK deliver a comprehensive and intelligent security management solution. From alarm response and device management to seamless integration with other security systems, our software empowers you to proactively protect your assets and maintain a secure environment.

**Licensing:**

In some cases, the purchase price of NIS products includes a license for INSIGHT™ or INTERLINK™ software. The license allows for the installation and operation of the current (as of installation date) production version of the described software. It does not cover future software upgrades or non-security-related patches. Software security-related patches for the licensed software version will be provided under this license for a period of three (3) years from date of delivery.

NIS offers a Warranty and Support Program (WSP) that provides additional licensing for patches and/or version upgrades released during the WSP term, depending on the purchased options. NIS will never disable your software if you don't have a WSP subscription, but support will be limited to software security-related issues. For WSP program details, please refer to the Warranty and Support Program page.

Customers without a WSP subscription can obtain a license for the latest software versions by purchasing a one-year WSP subscription at the Premium level.

**Minimum System Requirements:**

Operating System	Windows – Windows 11; Windows Server 2019 or newer Linux – CentOS; Debian; Fedora; Ubuntu
CPU	64 bit, multi-core at 2.4 GHz
RAM <sup>1</sup>	8 GB – 16 GB
Storage <sup>2</sup>	100 GB
Ports & Protocols <sup>3</sup>	Services = TCP 4000; HTTP= TCP 80; HTTPS= TCP 443

**Software Requirements:**

Docker Engine<sup>4</sup> – Version 20.10.25 or newer  
7-ZIP (Both Windows & Linux)

<sup>1</sup>May need to increase when connecting more than 50 devices to INSIGHT.

<sup>2</sup>Storage capacity dependent on customer limitations. Above is the minimum recommendation for storage of logs (worker, server, install logs), Alarm Reports (and attachments), user profiles, Areas (with imagery), and Dashboards.

<sup>3</sup>HTTP/HTTPS ports can be configured to a different TCP port if needed during installation of INSIGHT. Ports 80 and 443 are default.

<sup>4</sup>If Docker Desktop is being used, the customer needs to follow requirements for running Docker Desktop within their organization.