As the global leader for network infrastructure intrusion detection, Network Integrity Systems (NIS) understands and believes in the importance of protection. From highly sensitive physical network infrastructure detection to large scale perimeter monitoring, the world class NIS product portfolio protects all critical areas against intrusion.

Maximize Your Investment

NIS provides strong peace of mind for each customer by providing a full, 1 Year Limited Manufacturer Warranty on all NIS hardware products to be free and clear of any defects in material or workmanship. NIS will provide support to troubleshoot potential issues, repair and/or replace the units if deemed necessary by NIS-trained technicians.

Network Integrity Systems also provides an Extended Warranty program to supplement the Limited Factory Warranty. Any level of the 1 to 5-year tiered program can be purchased during the initial procurement of the system. NIS continually enhances intrusion and perimeter detection algorithms, false-alarm prevention, auto-configuration, point-to-multipoint and other capabilities that keep your networks and assets secure and scalable for the future. All NIS Extended Warranty plans include access to the latest industry-leading firmware updates for your monitoring hardware.   Each NIS Extended Warranty package also includes remote access via phone and/or email to the factory-trained Technical Assistance Center (TAC) of engineers if concerns happen to arise. In the unlikely instance where full hardware replacement is necessary for troubleshooting and/or repair, Advanced Hardware Replacement is also included in all Extended Warranty Plans.

Options Included	Factory Limited Warranty	Extended Warranty
Terms	1 Year	1,2,3,4, or 5 Years
Hardware Repair/Replacement	Repair and Return, charge for No Trouble Found (NTF) returns	Extension of Factory Warranty
Advanced Replacement	Per-incident Charge	Suitable replacement system shipped within 1 business day
Online Support	Included	Included
Phone Support		Included
Priority Response		Front of queue
Firmware Updates		Online download
System Checkup and Upgrade assistance		Annually, via remote access

If you have questions regarding Network Integrity Systems Warranty programs, please call, (877)-647-4737.

NetworkIntegrity
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We Bring Security To Light™